

Advisory Committee Members Dresent

### County of Alameda Adult & Aging Services Advisory Committee on In-Home Supportive Services

6955 Foothill Boulevard, Suite 300 Oakland, CA 94605

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https://www.alamedacountysocialservices.org/

# ADVISORY COMMITTEE ON IN-HOME SUPPORTIVE SERVICES DRAFT Meeting Minutes

Thursday July 11, 2024, | 1:30 pm to 3:30 pm Via Zoom Conference Call

Join Zoom Meeting

https://us06web.zoom.us/j/878341947085

County of Alamada Ctaff Duagant

Meeting ID: 878 3419

Advisory Committee Members Present	County of Alameda Staff Present
Hannah Karpilow	Nicole Hayes
Shawn Costello	Saundra Pearson
Rafe Biggs	Amritpal Gill
Carol Crooks	Ericka Medina (note taker)
Karen Ridley	·
	County of Alameda Staff Absent
Committee Members Absent	Faith M. Battles
Anne Adams	Mitzi Richardson
	Everett Robinson
Public Present	
Donna from AIWA	
Rose Acampora – Easy Does It Case Manager	
Warren Cushman - CRIL	

Item	Discussion / Recommendations
A. Call to Order	Meeting called to order by Hannah Karpilow at 1:39 PM.



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B. Consent Calendar (1) Review and approve 7.11.24 Agenda -

Motion to Approve Amended Agenda: Shawn Costello

**Motion Seconded:** Karen Ridgley

**Motion Passed**: 7.11.24 Meeting agenda adopted.

(2) Review and approve 4.4.24 Meeting Minutes

Motion to Approve: Carol Crooks Motion Seconded: Shawn Costello

**Motion Passed**: 4.4.24 Meeting minutes approved.

C.
Nicole Hayes
Executive Director
Upcoming
Legislation/Budget
Updates

### **Upcoming Legislative / Budget Impacts to Program**

County leadership, advocates throughout the state, consumers and community-based organizations organized and flooded the Governor and state legislators with calls and letters decrying the May Revise. The good news is all that energy paid off! Many deep cuts to social services programs (i.e., APS expansion funding cuts, APS training dollars cuts, eliminating IHSS eligibility for undocumented individuals with full scope Medi-Cal) were taken off the table and funding was preserved.

#### **APS Expansion**

The final budget agreement includes full funding of \$70 million GF for the APS expansion program in FY 2024-25, restoring the \$39.3 million GF cut proposed in the May Revision that would have been effective in FY 2024-25 and annually ongoing. This was also included in the Legislature's two-way budget agreement.

#### **APS Training**

The final budget agreement includes \$9.4 million (\$4.6 million GF) for APS training in FY 2024-25. This was also included in the Legislature's two-way budget agreement. Previously, the May Revision proposed to eliminate funding for APS training in FY 2024-25 and annually ongoing, totaling \$9.4 million (\$4.6 million GF), and leaving a mere \$176,000 total funds (\$154,000 GF) to support curriculum development and training.

### **In-Home Supportive Services**

Full-Scope Expansions to Undocumented Adults

 The final budget agreement provides eligibility to IHSS services for all children and adults regardless of immigration status, in alignment with the full-scope Medi-Cal expansion to undocumented Californians.

Permanent Back-up Provider System

 The final budget agreement does not eliminate all funding for the permanent backup provider system, which was proposed by the Administration, but instead reduces funding by \$3 million in FY 2024-25 only to account for lower utilization. This was also included in the Legislature's two-way budget agreement.



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#### **CWDA In-Home Supportive Services (IHSS) Program Budget Request**

CWDA (California Welfare Directors Association) requested \$51 million GF on a one-time basis and trailer bill language requiring the California Department of Social Services (CDSS) to work with CWDA, county human services agencies, and county worker representatives during the 2024-25 fiscal year to update the existing IHSS administration state budget methodology to take effect in the 2025-26 fiscal year. Due to the budget deficit, securing \$51 million was impossible. While the final budget agreement did not include the requested \$51 million GF, it includes trailer bill language requiring CDSS to work with CWDA, county human services agencies, advocate representatives, legislative staff, and county worker representatives to review the IHSS county administrative funding budgeting methodology beginning with the 2025-26 fiscal year and every three fiscal years thereafter. CDSS is also required to provide information to the legislative budget committees regarding this review and the impact on county administrative costs.

**Home Safe** — The final budget agreement includes budget bill language to reappropriate up to \$92.5 million

In Alameda County our budget will be balanced, and our AAA credit score maintained once again. Like every other department in the County, the Social Services Agency met the demand from the County Administrator to shave dollars off our budget to close the budget gap in the County. Our efforts to add staff to our workforce will not be interrupted, and that is great news!

## D. Advisory Committee Updates

### Advisory Committee - Report on Recruitment Subcommittee Meeting

- Created a flyer for recruitment that includes website and QR code
- Looking for new committee members who are recipients, and senior or disability advocates. Looking for committee members in the San Leandro, Hayward, Tri-City areas
- Committee members offered to make brief recruitment announcements at Public Authority trainings and orientations.
- Public Authority staff offered to share a recruitment flyer in a mass email blast created by the committee members.
- Public Authority staff will take the recommendations under advisement and follow up with committee members.

#### **Registry Subcommittee Report**

- Concerns about the viability of the registry were discussed during the subcommittee meeting.
- Members of the public were invited to the subcommittee meeting.
- Some topics of discussion were concerns about viability of registry, quality of care givers and lack of promotion of back up provider service.
- Recommendations shared by the Committee:
  - o Add Back Up Provider information on the website.
  - Offer more consumer training classes on how to interview, hire and manage a care provider.



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	<ul> <li>Would like to review the process on how to become a provider and join the registry.</li> <li>Develop a process requiring staff to confirm a match has been made with consumers from the registry.</li> <li>Request a shorter timeframe to receive a new provider list (less than 7 days). Recommended times vary from 24-72 hours.</li> <li>Committee member suggested a quality survey to follow up with each list or possibly an AI generated "How was your service? form"</li> <li>The Executive Director will take recommendations under advisement. The Executive Director meets with the California Association of Public Authorities (CAPA) once a month to discuss best practices and exchange ideas.</li> </ul>
E. Public Authority Updates	Training Updates - presented by Saundra Pearson  • There are many classes offered during the month of July 2024  • Care Provider Peer Support 7/12/24 (English and Spanish)  • Basics of Estate Planning 7/10/24  • Nutrition Bingo 7/23/24  • Tips for IHSS Care Providers 7/24/24  Additional trainings are available on the Public Authority website.  Providers may also enroll in classes with the State Career Pathways link  https://www.cdss.ca.gov/inforesources/cdss-programs/ihss/ihss-career-pathways-program  Registry Update - presented by Saundra Pearson
	<ul> <li>There are 30,787 IHSS Recipients on the registry.</li> <li>There are 3, 532 IHSS Providers on the registry.</li> <li>Third quarter of 2024, Public Authority serviced 769 recipients.</li> <li>Added 189 new providers</li> <li>5500 Providers have Health and Dental coverage.</li> <li>Recipients may call the Public Authority registry if a Back-Up provider is needed.</li> </ul>
F. Other Items	No Updates from California In-Home Supportive Services Consumer Alliance (CICA)     Review Transportation Reimbursement Policy for committee members     Announcement – Shawn will run for mayor of Dublin for the 19 <sup>th</sup> time     If Committee recruits non-English speaker a translation service is available  Next AC-IHSS Meeting – Thursday, October 3, 2024, 2:00 PM – 4:00 pm



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G. Public Input (3 Minute Time Limit)	Rose – Encourages register to reconsider checking references of providers.  Bruce _ Director of Easy Does It. – Would like to request a meeting with Executive Director to meet with Easy Does It Services committee coalition to discuss attendant concerns.  Question - Why was the Advisory Committee changed from a Board to a Committee?
H. Adjournment	The meeting adjourned at 3:32 pm.