

IHSS Recipient Responsibilities

1. Clear communication about what tasks and responsibilities the Recipient would like done, and how they want it done. Recipients should discuss any problems directly with the Provider.

2. Foster respect for Providers. Some Providers feel under-appreciated. They want to be treated respectfully, and be appreciated for the quality of work they provide.

3. Respect for Providers' boundaries. Providers want to feel safe in their environment. They ask for a workplace where they are not harassed and not asked to do dangerous or inappropriate things.

4. Limit Recipients' relatives' input on Provider's performance.

Providers want to work for the Recipient. Providers dislike it when family members/others tell them how to do their work (unless the Recipient requests assistance or has a legal guardian) and it is unlawful for anyone to request added work that was not specified in the job contract.

5. Sign the time sheet for all hours worked. In-Home Supportive Services expects the Recipient to schedule their Providers(s) to offer the services approved by IHSS for the number of hours authorized by the social worker. The Recipient should sign the timesheet approving the actual number of hours worked, not more or less, at the end of every time period.

6. Recognize Providers' right to look elsewhere for employment.

Providers should not have to stay in a situation that threatens their emotional or physical safety, or that is not the right job for them. When possible, Providers should notify Recipients 2 weeks in advance if they plan on leaving the job.