

## IHSS Provider Responsibilities

**1. *Respect Recipients' right to direct tasks.*** Recipients have the right to determine what tasks need to be done on any given day, and how they will be done.

**2. *Respect Recipients' right to express themselves.*** Although Recipients have a disability, it is important not to speak for those who want to state needs, problems, and thoughts for themselves.

**3. *Not to take advantage of Recipients.*** Many Recipients may be in a vulnerable situation because of economic, emotional and physical limitations. Recipients have the right to feel safe in their home and not to be threatened with abuse, theft, or abandonment. Do not ask for or receive loans or presents. Likewise, do not ask your Recipient to sign a timesheet for hours you have not worked.

**4. *Respect the confidentiality of Recipients.*** Providers may see or hear about many aspects of the Recipients' personal life or business dealings. Providers should not share this knowledge with others outside of work.

**5. *Recognize the Recipients' right to fire a Provider.*** Recipients should not have to endure a situation that threatens their emotional or physical safety, or a person who is not the right Provider for them. When possible, Recipients should notify Providers 2 weeks in advance if they plan on firing a Provider.