



Advisory Committee on IHSS Meeting
October 4, 2018
1:30 PM- 3:30 PM
Maxwell Park Room , Eastmont Town Center
6955 Foothill Blvd., First Floor, Oakland, CA

Agenda Items

Call to Order/Introductions (M. Rousey)

Meeting was called to order at 1:34 PM by M. Rousey.

Members Present: Michelle Rousey, Sandra Johnson, Noel James.

Phone : n/a

Excused: n/a

De Facto Member Present: Randy Morris, AAS

Guests: Pam Jacob, W. C. Franklin (Public)

Agenda Additions and/or Revisions:

No quorum in attendance, therefore the prior minutes were unable to be approved.

Adult & Aging Services Updates: Randy Morris

Update on County Staffing:

- 1 new Training class of Social Workers for IHSS
- Hiring of clerical to replace TAP's

Sick Leave for Providers:

Has been implemented, 8 hours in the first year

- No money from the state for a backup system. Some of the counties/PA's in the state will do some tracking as to the need.

Electronic Visit Verification (EVV):

Medicaid money funds IHSS, this is being used without built in checks and balances, but there are rules for how the money is used. EVV is an effort to account for the time by the providers. There is a financial cost to the state if they do not implement. However, at this time there is at least a one-year delay.

Discussion on Purpose of AC:

There was a lengthy discussion of the purpose of the AC. Past, present and future goals. Committee members spoke to the focus of the committee in recent years has become more on the structure of the PA rather than on client concerns. Committee members spoke to the way they were oriented to the purpose of the committee did not align or match with the actual reality of what was discussed during committee meetings. Agenda seems to be eclipsed by personnel matters.

Agenda Items

Suggestion made for an unpaid Committee that will focus on consumer complaints. This committee should service issues between recipient and providers. It should be a voice for recipients who have lost their voice.

Suggestion made for a complaint line for IHSS.

Suggestion made for more Consumer-focused trainings.

-M. Velasquez reported that there has been a focus in the past year on Consumer trainings. Updated what the training Manager has done in this effort.

Carry over items:

Chair: Discussion and vote

Review of Bylaws

Action Item: B. Larson

Discussion: O. Kent and future participation

CICA update:

Nothing new reported

Staff Reports/Updates/Training & Outreach:

Report submitted for review.

Public Comment:

W. C. Franklin: He is a provider who works for recipients in Alameda County. One recipient has had 3 lists sent out, no one is available to help him. People who are on the lists should be ready to come out. Instead they have excuses, they exhort and threaten the recipients. The Registry should do more. The providers they send don't know how to lift, transfer, etc. They should be required to go to mandatory training.

Announcements of Chair-:

November meeting likely cancelled due to conflict for Chair

Next meeting December-Holiday meeting?

Adjourn:

Meeting ended at 3:13pm